INTELLICHECK™
WHEN YOU NEED TO KNOW NOW

HOSPITALITY

GUEST ID™

Faster registration, less fraud

The challenge: Accelerate check-in while reducing fraud

As the receptionist registers the hotel guest, the line of people waiting to check in grows. At this point customer service matters most, but the receptionist must balance her desire to provide personal, attentive service with the need to move the line along as quickly as possible.

At the same time, the receptionist is the hotel's front line in the fight against fraud. That means making sure that the guest's ID is authentic—without slowing down service. How do you balance these two opposing forces? Intellicheck has the answer.

THE INTELLICHECK SOLUTION:
Happier guests, better service

With Intellicheck Guest ID™ the receptionist simply scans the guest's driver license or other legal document with an ID barcode, using either a mobile device or the existing property management system. Instantly, the ID is authenticated, helping to confirm the guest's identity. One more battle is won in the fight against fraud.

Even better, the time it takes for the guest to register is dramatically reduced because Guest ID automatically populates registration forms with the data retrieved during the ID check. With fewer fields for your guests to complete you can deliver faster service, and manual entry errors are eliminated,

Finally, by using Guest ID, you can have the confidence that you are maximizing your operational efficiency and providing a better customer experience.

Faster, more accurate registration

Makes guest check-in quick, easy, more efficient and accurate by automatically populating standardized forms with guest information retrieved during the ID authentication search.

Integrates with existing systems

Guest ID is easy to integrate with your existing property management system, or deployed on mobile devices.

Reduces fraud

Helps reduce fraud by ensuring that the guest's ID is authentic, and is the only solution that authenticates more than 200 unique driver's license barcode formats from every state and Canadian province.

Integrates with custom databases

Makes it easy to quickly extend authentication capabilities via integration with custom databases.

Expert consulting, optimal results

Available as a subscription service, bundled (hardware and software) or customized solution. Plus, our professional services team of authentication experts can work with you to integrate Guest ID with existing systems and custom databases, and design an analytics module for enhancing your guest insights.

Ready to reduce fraud and increase efficiency at your property? Contact Intellicheck today for a free consultation at (516) 992-1900, or visit intellicheck.com.